

**PROFESSIONAL SUMMARY**

An IT professional with over 20 years of experience. Provides technological vision that aligns with organizational goals and strategies. Leverages a variety of technologies to provide solutions. Applies open source software strategically in order to reduce organizational costs.

**EMPLOYMENT HISTORY****Gordon State College**

October 2019 – Present

Barnesville, GA

*Director of Information Technology/Chief Information Officer*

- Manage the IT Department of the college to ensure service availability and support
- Manage IT budget for the college
- Lead the planning, design, and implementation of technology solutions for across various constituents
- Manage relationships with vendors and service providers

**Georgia Institute of Technology - School of Chemistry and Biochemistry/ARCS**

July 2009 – October 2019

Atlanta, GA

*IT Support Professional Manager*

- Manage the daily computing, information technology, networking services and technical support
- Oversee all unit level IT services
- Lead the planning, design, and implementation of technology solutions including:
  - Departmental storage infrastructure that is reliable, scalable, and syncs to second data center
  - Virtualization infrastructure that allows live migration between hypervisors and across data centers
  - Upgrade department web services from a single physical system to virtualized, load balanced web servers supported by MySQL replication across data centers
  - SaltStack configuration management system
- Supervise and evaluate IT staff

**University of Georgia, Information Technology Outreach Services**

August 2001 – July 2009

Athens, GA

*Systems Administrator Principal*

- Assist IT Manager with budget planning and working with vendors on purchases and support
- Advise managers on the direction and implementation of the organization's IT systems
- Provide technical solutions to meet the organizational IT goals
- Advise managers on new technologies that will benefit the organization
- Educate users on computer security policies and general computer security principles

**Athens-Clarke County Unified Government**

May 1999 - August 2001

Athens, GA

*Systems Analyst*

- Analyze, implemented, supported, and maintained the network for the entire county government
- Diagnose and repaired hardware and software problems of PCs, servers, and network connectivity
- Configure and maintained network devices
- Ensure system access to appropriate network resources
- Provide information about the network to end users and others in the CIS department

**EDUCATION****Master of Business Administration (MBA)**

May 2007

University of Georgia, Terry College of Business

- GPA 3.86/4.00
- Member of The International Honor Society Beta Gamma Sigma

**Bachelor of Science in Computer Science (BS)**

May 1999

Augusta State University

**TRAINING**

- UGA Managerial Leadership Series
- MOR Associates Georgia Tech Digital Leaders Program

**COMPUTER SKILLS**

Windows, Linux, OS X, Virtualization, Active Directory, Email, Firewall configuration and policies, VPNs, VLANs, Shell Scripting, PHP, SAN, NAS, Server load balancing, SaltStack, iSCSI